



A MEASURED DIFFERENCE... IT'S A 10+ YEAR RELATIONSHIP

99.8%

ON TIME, DAMAGE FREE, ERROR FREE, AND COMPLETE SHIPMENTS.

That is Herman Miller's industry leading measured results. On time, every time, and right... which prevents delays and the resulting costs in time and resources. Herman Miller requires continuous improvement and measured results from their Herman Miller Certified Dealers.

0 AS IN ZERO DOLLARS...

CWC long term service package gives unrivaled services for your furniture investment Day 2 and beyond. CWC delivers factory-assembled case goods and seating free of charge during normal working hours and conditions - even on your single chair follow up orders...

NOT an \$80 minimum delivery order. **WE OFFER FREE SPECIFICATION AND SPACE PLANNING services to assist in your moves, adds and changes of your work space...** NOT \$65 an hour in spec fees, which translates into a cost of \$500-600k to CWC's bottomline a year in free services for our customers.

AS A CERTIFIED DEALER, CWC DELIVERS A

99.4%

CUSTOMER SERVICE SATISFACTION RATING.

FOR MORE THAN 87 YEARS

CWC has been creating great places to work and enjoy by thinking like their customers and exceeding those expectations.

Our fleet of **19 TRUCKS** supports our own Certified Installation Teams; Security verified for Job Site Safety... **all located in our 178,000 square foot showroom facility.**



12&3

Herman Miller has an industry leading 12 YEAR/ 3 SHIFT warranty that INCLUDES LABOR COSTS. This warranty is supported by **CWC's 3 factory trained field technicians** that do only warranty work and repairs - ensuring you get quality repairs in a timely fashion.



A+ BBB ACCREDITATION

BBB has determined that CWC meets BBB accreditation standards. CWC is a BBB Accredited Business since 10/01/1953.